

Phoenix Elementary School District No. 1

Open Enrollment 2020 – 2021

COBRA Frequently Asked Questions (FAQs)

NEW THIS YEAR

At the April 09, 2020 meeting, The Governing Board approved the Insurance Committee’s recommendation for continuing our Medical coverage through Blue Cross Blue Shield, our Dental coverage through Delta Dental and our Vision coverage through Delta Vision.

- Monthly medical premiums increase to listed below.
- Monthly dental premiums increase to listed below.
- Monthly vision premiums remain the same.
- Please remember, the Affordable Care Act requires Tax Payers/Dependents to have medical insurance or be subject to a penalty.

OPEN ENROLLMENT APPOINTMENTS

Benefits Open Enrollment One-on-One appointments will be held via Zoom for assistance. The appointments will be held May 1, 2020 through May 15, 2020, Monday through Friday, between 8:00am – 3:30pm. To schedule your appointment, please click on one of the calendar links below:

- 8:00am – 10:30am Availability: <https://calendly.com/laura-lopez-benefits/benefits-open-enrollment-portal>
 10:30am – 1:00pm Availability: <https://calendly.com/crystal-senesy/benefits-open-enrollment-portal>
 1:00pm – 3:30pm Spanish Availability: <https://calendly.com/mario-romero-2/portal-abierto-para-inscripcion-de-beneficios>

PLAN SUMMARIES, DISCLOSURES AND FORMS

Plan Summaries, Disclosures and Enrollment forms are available to view and print from our District web site <https://phxschools.org/careers/benefits-documentation/>. Please visit (no sign-in is required for access). Please contact Laura Lopez in the Benefits Office to request printed copies (contact information provided below).

1) **What do all eligible former employees need to do for Open Enrollment?**

Phoenix Elementary School District is running a positive enrollment for this year’s Open Enrollment for COBRA participants. You will not be “rolled over” into any benefits and any benefits you currently have will be terminated as of June 30, 2020. Only those former employees who return the completed election form by 5/31/2020 will be enrolled in the new fiscal year plan.

The completed and signed original election form must be delivered to the benefits office by the close of Open Enrollment, May 31, 2020. Failure to do so will result in you being without medical/dental/vision coverage starting July 1, 2020.

2) **What is my option for Medical Coverage?**

- ▶ Please read the provided plan summary by Blue Cross Blue Shield of Arizona (BCBS).
- ▶ The monthly premium is due to BASIC by their due date.
- ▶ In Network benefits are provided by those providers and facilities **contracted** with the BCBS network. You can find them on the BCBS web site. It is the covered person’s responsibility to verify the In/Out of Network status of the provider prior to obtaining services.

3) **What is my option for Dental Coverage?**

- ▶ Please read the provided plan summary by Delta Dental.
- ▶ The monthly premium is due to BASIC by their due date.

4) **What is the Vision Plan?**

- ▶ Please read the attached plan summary by Delta Vision.
- ▶ The monthly premium is due to BASIC by their due date.

5) **What are the rates for the 2020-2021 benefit year?**

Below are the rates effective 7/1/2020 – 6/30/2021. All premiums are due to BASIC by the first of the month for which coverage is being provided. If you are retired from the Arizona State Retirement System (ASRS), you may be eligible for a subsidy to lower the monthly cost of the medical/dental premiums. Please contact the Benefits Department for set-up or continuation.

Blue Cross Blue Shield	COBRA Monthly Premium (ASRS Subsidy Available)
Employee Only	\$570.82 + 2% fee
Employee + 1	\$1,141.64 + 2% fee
Employee + 2/More	\$1,352.85 + 2% fee

Delta Dental	COBRA Monthly Premium (ASRS Subsidy Available)
Employee Only	\$34.66 + 2% fee
Employee + 1	\$72.35 + 2% fee
Employee + 2/More	\$116.64 + 2% fee

Delta Vision Plan	COBRA Monthly Premium
Employee Only	\$5.96 + 2% fee
Employee + 1	\$12.05 + 2% fee
Employee + 2/More	\$21.13 + 2% fee

6) **When are the Open Enrollment benefit elections and rates effective and can I make changes?**

All Open Enrollment benefit elections and rates are effective 7/1/2020 and run through 6/30/2021. Your elections may only be changed if you experience a qualifying mid-year life event that will allow for changes to your or your dependent coverage. Such events are, but not limited to, marriage, divorce, death, birth or loss/availability of other Employer coverage. All changes MUST BE PROCESSED within 31 days of the qualifying event. Please contact the Benefits Office for guidelines and processing.

Important Phone Numbers and Websites

▶ **Blue Cross Blue Shield of Arizona**

- Group # 34690
- Customer Service Phone Number: 1-855-801-4633
- Website: <http://www.azblue.com>

▶ **Delta Dental of Arizona**

- Group # 04693
- Member Services Phone Number: 602-938-3131 or 1-800-352-6132
- Website: <http://www.deltadentalaz.com>

▶ **Delta Vision**

- Group # 9688037
- Member Services Phone Number 866-559-5252
- Provider Locator Phone Number 866-559-5252
- Website: <http://www.eyemedvisioncare.com>

▶ **BASIC**

- Member Services Phone Number: 1-800-473-0455
- Website: <http://BasicOnline.com>

▶ **Phoenix Elementary School District No. 1 Benefits Office**

- Laura Lopez, Phone Number: 602-257-6075
- Email address: Laura.LOPEZ-GOMEZ@phxschools.org

▶ **Arizona State Retirement System**

- Member Services Phone Number: 602-240-2000
- Website: <http://www.azasrs.gov>